

# Privacy statement for the "bpost Address Search and Validation for Zoho CRM" Extension

Last updated: 11/07/2023

SalesBridge ("we", "us" or "our") values your privacy and is committed to protecting your personal information in accordance with applicable data protection laws and regulations. This privacy notice explains how we collect, use, disclose and protect information from users ("user", "you" or "your") of the "bpost Address Search and Validation for Zoho CRM" Extension.

## Information collection

Information provided: When you install the "bpost Address Search and Validation for Zoho CRM" Extension, you have the option to share information such as your name, email address and other relevant information related to your Zoho CRM account. This information is collected only if you choose to share it.

Usage information: The "bpost Address Search and Validation for Zoho CRM" Extension does not collect any personal information during its use. When shared by the installer, this information is processed directly for internal use and possible communication with the customer.

## Purpose of data processing

Internal use: If the installer chooses to share information through the extension, this information is processed and stored for internal use, such as maintaining customer records and enabling communication with the customer. No personal data is stored when using the extension itself.

## Data security

Security measures: We take appropriate technical and organisational measures to ensure the security of your personal data. We work with Zoho, a trusted vendor, which provides secure data centres and advanced security protocols to protect your data from unauthorised access, leaks or attacks.

## Information sharing

Third parties: We do not share your personal information with third parties unless necessary to provide the services you have requested, or when required by law.

## **Data transfer**

International data transfers: We may transfer your personal information to countries outside the European Economic Area (EEA), including the United States, where Zoho has data centres. We ensure that such transfers comply with applicable data protection laws and are protected by appropriate safeguards.

## **Users' rights**

You have the right to access, correct, delete, restrict and object to the processing of your personal data. You can also exercise your right to data portability. Please contact us using the contact details provided below to exercise your rights.

## **Contact**

If you have any questions, comments or requests regarding this privacy notice, please contact us at:

Name: SalesBridge

Contact person: Karl Odent

E-mail: [hello@salesbridge.be](mailto:hello@salesbridge.be)

Phone: +32 (0)59 790 530

This privacy policy applies to the "bpost Address Search and Validation for Zoho CRM" Extension and all its uses. Changes to this privacy policy will be published on our website. Please make sure to stay informed of any changes to this policy.

Thank you for reading our privacy policy.